

Make Your First Payment on TrashBilling.com

To pay your trash bill online, go to TrashBilling.com and follow the steps below.

Log In

1. Navigate to www.trashbilling.com. The TrashBilling.com home page opens.
2. Enter your Customer ID # and select **Login to Your Account**. TIP: Your Customer ID is at the top of the trash bill you receive by email.
3. If this is your first login, the Set/Change Password window opens.



TrashBilling.com home page

Create a Password

1. Create a password by entering any letters, numbers or symbols in **New Password**.
2. Re-enter the password in **New Password Again**.
3. Scroll down and put a check mark beside **I'm not a robot**.
4. If a pop-up window with a grid of images opens, follow the instructions and select **Verify**.

The TrashBilling philosophy has always been to keep things simple. That goal and a belief that no one would mind if a stranger logged into their account and paid their trash bill for them has kept us from instituting a password requirement. Going forward we want to give you the ability to do more with your TrashBilling account. To do that we need to make sure your account stays secure and is only accessible by you. We will still keep TrashBilling simple and easy to use but you will need to create a password to continue to access your account.

New Password:

New Password again:

We ask for your new password twice to make sure there are no typographical errors.

I'm not a robot 

Please check the box that says "I'm not a robot" before selecting "Set Password".

Set/Change Password window

View Your Account

1. When you see a message that says *Your password has been set*, select **Continue**. The Customer window opens.
2. Select **Make Payment**.
3. The Payment form opens.

Account #: 645090010136	Hauler Information
JACOBS JOHN Billing & Service Address: 35 WINDOSKI ST WATERBURY, VT 05676 Email: info@trashbilling.com	Your Trash Company 2933 Waterbury-Stowe Rd Waterbury Ct, VT 05677-7030 800-852-6199
Balance: \$0.00 This information is accurate as of: Feb 22nd 10:40am	<input type="button" value="Make Payment"/> <input type="button" value="View Account History"/>
Auto-Pay - Allows you to easily pay your trash bill through automatic withdrawals from either your bank account or by credit card.	<input type="button" value="Sign up for Auto-Pay"/>
Email: info@trashbilling.com	<input type="button" value="Update your Email Address"/>
Receive bills by email: No	<input type="button" value="Sign up for Emailed Bills"/>
Messages: You have 0 messages from Your Trash Company	<input type="button" value="Contact Your Trash Company"/>
Messages: You have 0 messages from TrashBilling	<input type="button" value="Contact TrashBilling.com"/>
Password:	<input type="button" value="Set Password"/>

Customer window

Enter Payment Information

1. Under **Make an Online Payment for...**, verify that your **name, email address,** and the **date** you want the payment to be made is correct.
2. Under **Payment Method**, provide **bank account** information on the left, or **credit or debit card** information on the right.
3. (optional) To enroll in automatic payment, scroll down and select **Yes** in the drop-down menu beside **Sign me up for automatic payment.**
4. To complete your entry, scroll down and select **Make Payment of Amount Above** at the bottom of the window. The Review Payment Information window opens.

Payment form

Review Payment Information

1. Make sure all the entries in the Review Payment Information window are correct.
2. Select **Submit Payment** at the bottom.
3. The Payment Processed screen opens.

Review Payment Information window

Complete Payment

1. Look for a message at the top of the Payment Processed window indicating that your payment has been accepted.
2. When you see this message, select **Continue** at the bottom.
3. You have completed your payment on TrashBilling.com. This acceptance page as well as an emailed receipt are confirmation that your payment has been successfully submitted.

Payment Processed	
Your payment of 15.00 has been accepted.	
Payment Tracking Number:	20421581
Customer Code:	42960000051
Hauler:	Your Trash Company 2933 Waterbury-Stowe Road, Waterbury Cntr, VT 05677
Name:	JACOBS JOHN
Email:	info@trashbilling.com
Amount:	15.00
To be paid on:	09/25/2023
Bank:	
Routing Number:	
Account Number:	
Account Type:	Checking
Thank you for using Trash Billing to pay your bill. You will see a listing for TrashBilling.com on your bank statement.	
Your transaction has been completed. You will receive an E-Mail within 30 minutes confirming your transaction. This E-Mail will come from NetComm@TrashBilling.com. Make sure your spam filters allows you to receive E-Mail from this address.	
If you do not receive this E-mail, first check that your e-mail system is not holding the message in a spam filter, otherwise contact us, as your payment may not have been posted.	
At the same time you receive your E-mail a record of your payment will be made available to. Each hauler picks up their payment information at different times, and will have to pick up the payment information before it will appear on your account records.	

Continue

Payment Processed window